



Service Member Support Division (SMSD)

1-800-292-9464 (option 1) 24/7 support
www.WisconsinMilitary.org

The Wisconsin Service Member Support Division provides military members, families, retirees, organizations, and communities with information and communication to ensure readiness and resilience to accomplish the mission and transition back to family and civilian roles.

Soldier & Family Readiness Programs



The Family Program executes the mission and vision for military family readiness by supporting unit leaders and a corps of volunteers. Services are provided under three umbrellas: family readiness, family assistance, child and youth programs and assist families throughout a service member's military career from recruitment, retention, to retirement.

Office: 608-242-3470 or 608-242-3473

Soldier & Family Readiness Specialists (S&FRS) staff Family Assistance Centers to ensure that service members and their families are informed, prepared, and empowered to succeed and meet the unique challenges of the military life-style. Personal and family readiness strengthen unit operational readiness and enable the Guard to support federal missions and local communities in the state. When service members and their families are experiencing quality of life challenges or are striving to improve their resilience, S&FRSs are standing by to assist by providing information, resources, and referrals to community based agencies.

1-800-292-9464 option 1 for non-medical emergencies

For medical emergencies call 911

Child and Youth Program provides military youth with leadership, character and resilience training opportunities through youth summits, camps, and other events. Programs foster coping strategies, health, well being, and resilience throughout the military life cycle.

Office: 608-301-8246 or 608-301-8248



Resilience and Risk Reduction Programs

Sexual Assault Prevention and Response Program (SAPR) provides confidential resources and referrals to service members and their adult dependents. Our mission is to create a culture where survivors, who experienced sexual violence, feel empowered and safe to seek our services. Through education and outreach our program seeks to change the conversation around sex, consent, and sexual assault. For more information, including reporting options, visit our website <https://ng.wi.gov/programs/sapr> or contact us on our **24/7 Helpline: 608-469-2627**



Psychological Health Program and Licensed Behavioral Health Specialists provide consultation and direction, prevention services, and brief crisis intervention and assistance to service members and their families. The Psychological Health Services Team focus on mental health, substance use, and multiple life stressors identified by the service member, their family or leadership. Contact the Behavioral Health Team via phone:

Central Wisconsin: 608-504-6027

Eastern Wisconsin: 608-640-9317

Southern Wisconsin: 608-640-8344

Northwestern Wisconsin: 608-640-9315

24-hour Veteran Crisis Line: 1-800-273-8255 (call or text)

Suicide Prevention Program Manager provides prevention, intervention and post-vention on the risk factors and warning signs of suicide as well as act as the military point of contact for resources available to service members on where to go for help.

Office: 608-242-3369

24-hour Veteran Crisis Line: 1-800-273-8255 (call or text)

State Resilience Coordinator provides oversight for mandatory training and reporting requirements regarding the Comprehensive Soldier and Family Fitness Program (CSF2). Assists in the integration of mandatory resilience training requirements, and ensures Master Resilience Training (MRT) quota allocations are being met across the command.

Office: 608-242-3748

Substance Abuse Program (SAP) aims to increase the readiness and resiliency of service members and their families. This program provides universal prevention education to ARNG soldiers. Also, refers to community-based providers for help with alcohol or drug abuse or addiction.

Office: 608-242-3966 or 608-242-3965

Spiritual Readiness

Chaplain Corps (Spiritual Support Team) ensures caring and competent religious support and free exercise of religion is available to every WIARNG soldier and their family in order to enhance the holistic health and fitness of soldiers and increase the readiness of the WIARNG. We regularly schedule Strong Bonds events customized for individuals, couples, or families seeking to strengthen their relationship skills. We offer 100% confidential pastoral counseling for soldiers and families who need someone to talk to from a faith perspective or with spirituality in mind. We do our best to serve every soldier and family, regardless of their religious preference.

Office: 608-242-3741

8 April 2022





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Deployment Cycle



Badger Yellow Ribbon Program provides educational information through events and activities for Wisconsin service members, their families, and community members to facilitate access to services and support their health and well-being throughout the entire deployment cycle.

Office: 608-242-3424

Military Life Cycle Support



Personal Finance Counselors (PFC) help you and your family manage finances, resolve financial problems and reach long-term goals such as getting an education, buying a home and planning for retirement.

Cell: 703-635-9274 Email: pfc.wi.ng@zeiders.com



Military OneSource provides trusted information, answers and support on every aspect of military life 24/7/365. Private non-medical counseling and a range of specialty consultations are available at no cost to Active Duty, National Guard, Reserve Component service members (regardless of activation status), their families and survivors.

Learn more at www.MilitaryOneSource.mil or call **1-800-342-9647**



Employer Support of the Guard and Reserve (ESGR) provides Reserve Component members education and awareness regarding employer relations, rights and requirements under USERRA and programs and services available to help strengthen employer support for the Guard and Reserve. www.esgr.mil

Eau Claire Office: 715-858-9676 Cell: 608-630-6433 / Madison Office: 608-242-3169 Cell: 608-295-4805



Wisconsin National Guard Employment Network (NGEN) The Wisconsin National Guard has partnered with NGEN, a division of Corporate American Supports You (CASY), to provide career readiness and job placement assistance to service members, veterans, and spouses. All services are provided at no cost

The Wisconsin NGEN is tailored to fit your needs with access to a job locator database, interview & resume building tips, and many more tools to assist you with your employment goals.

Visit: <https://wisconsinmilitary.org/career-opportunities/>



Reserve Component Transition Assistance Advisor (RCTAA) serves as the service member's subject matter expert on all matters related to veterans benefits, programs and services. Assists with education, financial and physical health, employment, vocational-rehab and any other challenge they may encounter as a result of their military service.

Office: 608-242-3727



Military Funeral Honors (MFH) honors those who served by providing military funeral ceremonies for all military veterans upon request of the veterans' family.

Office: 608-242-3419



Survivor Outreach Services (SOS) demonstrates the Army's commitment to Families of the Fallen by providing support and standardized services to Active, Reserves, and Army National Guard Families. The SOS Team continues to be available for years after the loss of a loved one until all unresolved benefit issues and/or questions have been addressed and been taken care of.

Cell: 262-745-3283 or 715-401-9187