



# Communication Tool Kit

PHYSICAL, MENTAL, SPIRITUAL, SOCIAL, FINANCIAL  
QUARTER 3 (April-June)



# Q3 (Financial Pillar)

## 30 Day Eviction Notice

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**Vignette:** It is the weekend of drill and one of the SMs under your leadership reveals to you that they have received an eviction notice for failure to pay rent. They currently work two jobs and have been behind on bills and rent for months. They have 30 days to vacate their apartment and have no close family or friends nearby. What do you do?

- A) Do nothing. It is their own fault for not paying rent.
- B) Suggest they put all of their items in storage and offer for them to stay with you.
- C) Suggest they get a third job to catch up on rent and other debt.
- D) Suggest you both notify your Chain of Command and to get in touch with a Soldier and Family Readiness Specialist (S&FRS) who then can help provide resources and assist the SM in submitting an MFFA grant

**BEST answer. D.** Suggest you both notify your Chain of Command and to get in touch with a Soldier and Family Readiness Specialist (S&FRS) ASAP who then can help provide resources and assist the SM in submitting an MFFA grant

### Discussion Q&A:

- What are some pros and cons of each of the potential responses listed above?
- What are some follow-up questions that you could ask the SM?
- Why might it be important for the SM to also speak with a DPH and/or Chaplain about their situation?

**Resources:** S&FRS, Personal Financial Counselor, Tenant Resource Centers, DPH, Chaplain, Unit Leadership, [wisconsinmilitary.org](http://wisconsinmilitary.org)

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### Takeaways:

- While it may be tempting to offer the SM to stay with you, this could only provide a temporary solution and does not serve to address their overall needs for financial help. Not identifying and getting the appropriate help through the correct resources only serves as a “band-aid” and will not help the SM in the long run.
- The S&FRS should be your first point of contact in this situation. An MFFA grant is a great resource for SM’s who are in need of financial assistance. However, submitting for one can be a long and arduous process. SM will need to ensure that they have all the proper documents and forms needed to submit an MFFA. SM can work alongside their unit’s S&FRS for assistance and guidance.
- Eviction and other financial crises can have a profound impact on one’s overall health and wellbeing and could lead to an increase in at-risk behaviors such as substance abuse and suicidal ideations. Suggesting the SM speak with a DPH and/or a Chaplain can provide additional support for them and to aid in preventing or reducing any at-risk behaviors.
- PFC’s offer FREE financial education and support for SM’s who may need assistance in budgeting, financial planning and much more! Unit can offer financial planning classes through a PFC or PFC’s can meet individually with SM’s.

### Follow-Up Resources:

- **S&FRS**
- **PFC’s**
- **Military One Source**
- **DPH**
- **Chaplain**
- **Tenant Resource Centers ([tenantresourcecenter.org](http://tenantresourcecenter.org))**

## **Feedback From the Field:**

We know your time is valuable and we want to thank you for setting aside some time to talk over these topics. Your feedback is highly encouraged and welcomed. We would love to hear your thoughts and ideas as to how well these discussions were implemented as well as how well they were received. For feedback, suggestions or even any success stories that you would like to share, a survey can be completed at:

<https://www.surveymonkey.com/r/SMSD2021>