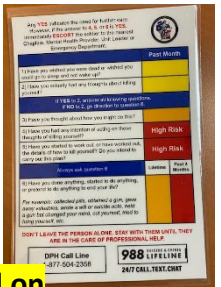


Behavioral Health Crisis Protocol

Use the ACE Base +1 Card- Follow instructions on the card



Yellow (Q1/Q2): If Soldier answers Yes to either 1 or 2, but no to 3-6: **refer to DPH based on HOR**, see DPH map. DPH are available during business hours, otherwise email or leave a message. They will follow up next business day. This is not a crisis!

***Orange (Q3):** If Soldier answers Yes: **Call 988** *no orange highlighter available.

Red (Q4/Q5/Q6): If Soldier answers Yes to 4, 5 or 6 within last 3 months, must **go to ER** for further evaluation.

A Yes to any of these questions: Tell Command Team a **Serious Incident Report (SIR)** must be generated. DPH Social Worker, based on HOR, should be emailed for follow-up.

Behavioral Health Phone Consultation

**BH Phone Consultation is available 0700-1900 during the following dates below, outside this time is considered a crisis and the crisis protocol should be used

BH Phone Consultation is a **CONSULTATION support for Command Teams (e.g. CO, 1SG, RNCO) during drill weekend. This is **NOT a warm line** for Soldiers to call just needing emotional support. Soldiers should use 988 or the warm line listed below if needed.

Command teams can call or text **608-516-6183 during the dates listed below and connect with a BH specialist who can provide guidance on BH matters.

**This BH phone consultation will not be supported outside of the dates below. Utilize the Crisis protocol above if your drill falls outside of these dates.

**We are encouraging the use of ACE Base+1 cards to assist leaders in deciding the best COA with Soldiers. If the best COA is unclear contact the above number for BH support. It is not required that the BH consultation is needed for every yes above, only if a Command Team needs support.

November 2022	05 - 06 (Sat-Sun)
December 2022	03 - 04 (Sat-Sun)
January 2023	06 -20 (Multi week)
February 2023	04 - 05 (Sat-Sun)
March 2023	03 - 05 (Fri-Sun)
March / April 2023	31 -02 (Fri-Sun)
May 2023	06 - 07 (Sat-Sun)
June 2023	03 - 04 (Sat-Sun)
July 2023	No Drill
August 2023	04 - 06 (Fri-Sun)
September 2023	09 - 10 (Sat-Sun)

Veteran Non-Crisis Warm Line 24/7 **262-336-9540**. Leave a voicemail with name/phone# and a veteran peer support will return your call to provide supportive listening.